

Beware of Scam Artists!!

Some scam artists state that the member's account is past due and payment is needed immediately to avoid disconnection. The scam artist then might ask for credit card or bank account numbers.

*The coop would never contact members by phone and ask for their account number. If someone calls you asking for sensitive information (account number, credit card number, bank account details, or SSN), hang up and call your coop directly to verify the call. DO NOT use any numbers supplied by the possible scammer; look up the coop phone number in the phone book or google.

*Coop members who are delinquent receive multiple notifications over the course of several weeks prior to disconnection—never just a single notification before disconnection.

If you receive a suspicious call or believe you are a victim of fraud, call your coop and local law enforcement right away to report the incident.